

# J.D. Power 2020 U.S. Initial Quality Study<sup>SM</sup>

## Highest Initial Quality Model

Chevrolet Sonic

## Top Three Models per Segment

### Car Segments

#### Small Car

Highest Ranked: Chevrolet Sonic  
Hyundai Accent  
Kia Rio

#### Small Premium Car

Highest Ranked: Audi A3  
Acura ILX (Tie)  
BMW 2 Series (Tie)

#### Compact Car

Highest Ranked: Kia Forte  
Hyundai Elantra  
Volkswagen Jetta

#### Compact Sporty Car\*

Highest Ranked: Hyundai Veloster (Tie)  
MINI Cooper (Tie)

#### Compact Premium Car

Highest Ranked: Genesis G70  
Lexus IS (Tie)  
Mercedes-Benz C-Class (Tie)

#### Midsize Car

Highest Ranked: Chevrolet Malibu  
Ford Fusion  
Kia Optima

#### Midsize Sporty Car\*

Highest Ranked: Ford Mustang

#### Midsize Premium Car

Highest Ranked: Cadillac CT5  
Lincoln MKZ  
Kia Stinger

#### Upper Midsize Premium Car\*

Highest Ranked: Cadillac CT6  
Genesis G80

#### Large Car\*

Highest Ranked: Nissan Maxima  
Dodge Charger

#### Large Premium Car

Highest Ranked: BMW 8 Series  
BMW 7 Series  
Porsche Panamera

\*No other model in this segment performs at or above segment average.

Models must have sufficient sample to be considered for the highest initial quality model award. Models are considered from all segments regardless of segment eligibility.

There must be at least three models with 80% of market sales or four models with 67% of the market sales in any given award segment for an award to be presented. In the Premium Sporty Car segment, these criteria were not met, thus no awards have been issued.

Source: J.D. Power 2020 U.S. Initial Quality Study<sup>SM</sup>

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